

LYNDON VOIGT: PROFESSIONAL BACKGROUND

Lyndon has worked in the IT industry in both commercial and non-profit sectors in Australia and internationally. His experience bridges roles in IT management, project management, information systems analysis/design/development, web-solution development and technical operations management. He spent his childhood years in Papua New Guinea where his parents worked in development. This has led to a life-long interest in human development and humanitarian aid. He holds a Bachelor of Science with a major in Biological Science and a minor in Computing and Information Systems.

Summary of Relevant Professional IT Skills

- Project management
- System rollout/deployment
- Help/support system design deployment and management
- Training/lecturing
- Business analysis
- System architecture
- System analysis and design
- Database design
- Extensive technical development expertise

Relevant Professional Experience

2003-2006 Aid-IT Solutions Pty Ltd

Lyndon is Managing Director of technical services and co-founder of Aid-IT Solutions Pty Ltd (www.aid-it.com.au). Aid-IT provides software and consultancy services to monitor and evaluate international aid projects and programs. His has overall responsibility for the product life cycle and client support operations of Aid-IT's eM&E software services, including ongoing business analysis of future trends and directions of ICT in the aid development space.

2002-2004 Agsmart Pty Ltd

Lyndon was Technical Director and part owner of Agsmart Pty Ltd, owner and operator of the Dairyweb brand (www.dairyweb.com.au currently with over 2000 registered Dairy farmers accessing daily milk quality results and online services). Some of his responsibilities included:

- Chief system architect.
- Business analysis of future trends and directions
- Requirements and system analysis and design of new applications (Online Consultant, Preferred Partner Program etc)
- Chief System Developer for in-house software developments, and Project Manager of out-sourced development work
- Help/Support systems design, deployment and management of operations servicing over 800 client organisations.
- Liaison with 3rd party organisations with regard to ongoing management of the technical environment (web hosting partners, security experts, software integration consultants, dairy companies, software and hardware companies etc).
- DBA for DB2, Mysql and SQL Server databases

The key capability required in this role was the ability to analyse and define the complex technical requirements at hand and project manage a multi pronged approach that incorporated a mix of in-house and outsourced resources as required.

2001-2002 Dairy Research & Development Corporation (DRDC)

Lyndon joined the DRDC in early 2001 as the Technical Operations Leader for an innovative technology project to deliver best practice web-based e-commerce and online services to the Australian dairy industry. Lyndon was responsible for all aspects of the technical component of the initiative. Some of these included:

- Project management of the third party system development contractors – this was a highly complex process involving contributions from IBM, KAZ computing, Acumen Multimedia, I-Primus etc. At the time, the initiative was one of only 60 similar IBM supported system development projects on their best-of-breed technology in the world, and one of only two in Australia
- Administration of the multi-million dollar technical component budget
- Quality control management of the system architecture and user interface design of the Dairyweb project
- Management of complex data integration with existing dairy company database systems
- Business analysis of future trends and directions
- Technical analysis of future trends and directions
- 2nd level help-desk management

Towards the end of his period at DRDC, Lyndon was promoted to Operations Manager which involved oversight of the finance and administration, business development, site content functions in addition to the technical operations functions already under his control.

2000 Interserv

Lyndon was a Senior Analyst/Developer and Team Leader on some of Australia's largest web development projects in 2000.

- Australia's premier wedding portal site (www.bigday.com.au - company now in liquidation)
- Harris Scarfe e-commerce site (visit www.harrisscarfe.com.au) in partnership with Telstra Australia.
- Roy and HG i7 e-commerce site in build-up to Sydney Olympics
- Numerous other lesser known web solution projects while at Interserv

1999 ADRA Kosovo

Lyndon was Information Officer for an international NGO operating in Kosovo immediately following the 1999 NATO-Yugoslav ceasefire. In addition to managing the operation's IT infrastructure, he was personally responsible for the analysis, design and implementation of an MIS to support the largest community services project in Kosovo during the emergency phase. This involved the creation of an elaborate data capture scheme throughout the province which funnelled paper-based data into a central database to monitor service delivery to returning refugees and report project activities to UNHCR.

Other key functions included:

- Office computer network needs analysis and installation (satellite enabled broadband)
- Help-desk services to administration and programme staff (approximately 40 expatriate management staff)
- Preliminary information systems analysis for an FAO supported Kosovo-wide cattle vaccination initiative

1999 Karalundi Aboriginal Community School

Lyndon headed up an IT enablement program in the remote Aboriginal community in Western Australia which involved securing Government funding, project management and user training.

1996 - 1998 Avondale College

On completing his Bachelor degree, Lyndon lectured in numerous 1st and 2nd level biological science subjects and acted as lab supervisor in the Biological Science department. This included an IT support and special projects management role.

Referees

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